

The Office impact code

The data here shows the overall performance figures across all lines of standardised data for the entire database and highlights the differences between the Leesman average (all global data) and the Leesman+ high-performance group, all of whom have achieved a Leesman Lmi of 70 or above*.

The Global/Leesman+ gap column shows the percentage point differences, while the gap ranking to the right shows where that Activity or Feature would sit if the data was ranked by the gap. The higher the number in the Global/Leesman+ gap column, the greater the difference between the Leesman global average and the Leesman+ spaces. These high-ranking Leesman+ differences are arguably where and how these workplaces are delivering the greatest benefit to their employees and so ultimately contributing most to employee performance.

* A Leesman+ award is granted to those individual workplaces with a minimum of 50 respondents that achieve an Lmi of 70 or above, and also meet the response rate criteria of a maximum 5% margin of error at a 99% confidence level.

Data based on 973,111 respondents as at 30.09.22

Q1. How much do you agree or disagree with the following statements about your workplace?

		% Agreement overall	% Agreement Leesman+	% Overall/Leesman+ gap	Gap ranking
1.1	The design of my workplace is important to me	84.5	88.7	4.2	7
1.2	It supports me sharing ideas/knowledge amongst colleagues	71.1	81.3	10.2	6
1.3	It enables us to work productively	66.3	81.2	14.9	3
1.4	It enables me to work productively	64.6	78.6	14.0	4
1.5	It creates an enjoyable environment to work in	61.9	79.8	17.9	2
1.6	It contributes to a sense of community at work	61.9	74.9	13.0	5
1.7	It's a place I'm proud to bring visitors to	56.0	81.9	25.9	1

Q2. Which of the following activities are important to the work that you do, and how well are they supported in your workplace?

		% Importance overall	% Supported overall	% Supported Leesman+	% Overall/Leesman+ Gap	Gap ranking
2.1	⚙ Individual focused work, desk based	91.4	78.4	88.4	10.0	16
2.2	⚙ Planned meetings	74.3	82.3	90.1	7.8	18
2.3	Telephone conversations	66.7	65.3	78.7	13.4	13
2.4	Informal, un-planned meetings	56.5	66.2	84.0	17.8	2
2.5	Collaborating on focused work	56.0	76.3	89.4	13.1	14
2.6	⚙ Relaxing/taking a break	50.6	64.2	82.0	17.8	3
2.7	Audio conferences	46.0	72.5	85.9	13.4	12
2.8	Individual routine tasks	44.9	88.3	93.4	5.1	20
2.9	Reading	44.4	62.3	77.1	14.8	11
2.10	Informal social interaction	43.9	76.6	88.0	11.4	15
2.11	⚙ Learning from others	42.0	79.2	86.7	7.5	19
2.12	⚙ Thinking/creative thinking	40.4	56.2	74.9	18.7	1
2.13	Private conversations	40.3	53.2	70.9	17.7	4
2.14	Video conferences	39.7	68.1	83.8	15.7	10
2.15	Business confidential discussions	39.1	59.5	76.1	16.6	6
2.16	Collaborating on creative work	36.7	67.9	83.7	15.8	7
2.17	Larger group meetings or audiences	34.0	65.6	81.3	15.7	9
2.18	Hosting visitors, clients or customers	31.8	66.4	83.7	17.3	5
2.19	Individual focused work away from your desk	30.5	68.6	84.3	15.7	8
2.20	Spreading out paper or materials	29.4	60.4	65.2	4.8	21
2.21	Using technical/specialist equipment or materials	20.7	68.1	78.1	10.0	17

⚙ Super driver

Q3. Thinking about the work that you do, which of the following physical/ service features are important and how satisfied are you with them?

		% Importance overall	% Satisfaction overall	% Satisfaction Leesman+	% Overall/Leesman+ Gap	Gap ranking
3.1	⚙ Desk	84.3	73.4	82.1	8.7	31
3.2	Chair	83.2	68.1	75.7	7.6	35
3.3	⚙ Tea, coffee & other refreshment facilities	77.0	62.3	73.8	11.5	27
3.4	⚙ Meeting rooms (small)	76.5	56.2	76.0	19.8	8
3.5	Temperature control	75.8	34.2	45.1	10.9	29
3.6	General cleanliness	74.5	65.9	82.0	16.1	17
3.7	IT Help desk	72.2	60.7	73.1	12.4	23
3.8	⚙ Toilets/W.C.	72.0	53.3	69.9	16.6	15
3.9	⚙ Noise levels	70.5	32.8	45.0	12.2	24
3.10	Natural light	70.2	59.7	74.6	14.9	18
3.11	WiFi network connectivity in the office*	68.0	63.3	69.4	6.1	39
3.12	Personal storage	67.6	56.8	58.2	1.4	49
3.13	Air quality	66.8	46.6	66.1	19.5	9
3.14	Restaurant/canteen	66.8	49.6	55.2	5.6	44
3.15	⚙ General tidiness	65.9	68.3	85.1	16.8	14
3.16	Printing/copying/scanning equipment	65.4	73.4	79.7	6.3	41
3.17	Meeting rooms (large)	64.2	55.3	72.8	17.5	12
3.18	Computing equipment, mobile (e.g. laptop, tablet)*	61.0	71.1	77.4	6.3	38
3.19	Office lighting	60.8	61.4	75.3	13.9	20
3.20	Quiet rooms for working alone or in pairs	59.5	33.6	57.7	24.1	5
3.21	Security	54.4	77.6	85.3	7.7	33
3.22	Parking (e.g. car, motorbike or bicycle)	54.3	52.2	58.2	6.0	42
3.23	Telephone equipment	54.3	66.9	73.4	6.5	36
3.24	Desk/room booking systems	54.2	49.6	61.4	11.8	26
3.25	Remote access to work files or network	53.0	69.4	73.9	4.5	47
3.26	Ability to personalise my workstation	52.0	46.8	45.7	-1.1	50
3.27	⚙ General décor	50.3	46.0	73.4	27.4	4
3.28	Plants & greenery	50.2	36.3	56.5	20.2	7
3.29	⚙ Informal work areas/break-out zones	50.0	43.3	73.1	29.8	3
3.30	Accessibility of colleagues	49.5	71.6	76.5	4.9	46
3.31	Access (e.g. lifts, stairways, ramps)	48.6	67.9	72.9	5.0	45
3.32	Space between work settings	47.5	47.8	61.8	14.0	19
3.33	Wired in-office network connectivity	46.7	72.4	78.8	6.4	37
3.34	Leisure facilities onsite or nearby (e.g. gym, fitness/wellness centre)	45.6	39.8	58.1	18.3	11
3.35	Health & safety provision	45.2	69.4	80.5	11.1	28
3.36	People walking past your workstation	44.0	29.7	38.3	8.6	32
3.37	Dividers (between desk/areas)	43.9	38.7	46.3	7.6	34
3.38	Mail & post room services	42.2	69.7	75.9	6.2	40
3.39	Computing equipment, fixed (desktop)	41.8	66.6	76.6	10.0	30
3.40	Hospitality services (e.g. guest reception/services, catering, meeting services)	40.3	60.7	73.8	13.1	21
3.41	Atriums & communal areas	38.2	44.7	74.5	29.8	2
3.42	Art & photography	36.8	30.8	48.2	17.4	13
3.43	Reception areas	36.3	63.6	80.1	16.5	16
3.44	Audio-Visual equipment	34.2	51.4	69.9	18.5	10
3.45	Variety of different types of workspace	32.8	37.9	70.1	32.2	1
3.46	Shared storage	29.3	42.5	48.2	5.7	43
3.47	Shower facilities*	28.8	38.6	59.1	20.5	6
3.48	Internal signage	28.6	53.4	66.2	12.8	22
3.49	Guest/visitor network access	27.2	47.0	59.0	12.0	25
3.50	Archive storage	23.2	38.0	41.7	3.7	48

⚙ Super driver | *Added in March 2015

If you have any questions or would like to find out more about our data, please contact the team at connect@leesmanindex.com